

FAQ Subscriptions

Which publication dates does the subscription period include?	The subscription allows for access to the volumes published during a year from January 1st to December 31st.
What are the subscription terms for the mid-year subscribers?	The mid-year subscribers pay full amount and get access to the all volumes published from January 1st to December 31st.
Are the back volumes available for subscription?	All back volumes are available for subscription. The detailed information can be found in our price list.
How can the administrators of the members get monthly usage report?	Every member is provided with their own login details to look at the statistic reports.
Why should an institution provide the list of Campuses and the number of FTE Researches to take out a subscription?	We require this information to calculate the subscription price.
What are the terms and conditions of the trial period?	To subscribe for the 1-3 month trial access Libraries are required to provide their URL, full address, contact name, e-mail, IP addresses. The trial period includes the access to the usage statistics.
How often the subscription prices are updated?	The prices are updated yearly in July/August.
Do you provide a list of volumes available under subscription?	The volumes list is available on Downloads page on www.scientific.net .
Is there an option to see the usage statistics?	Customers can download their usage statistics upon they log in their personal account.
Do you provide the COUNTER Compliant statistics?	Yes, our usage statistics is COUNTER Compliant.
Do you use any content preservation services?	All the content published by TTP is archived with Portico .
Do you provide MARC records?	We provide MarcRecords, MetaData, XML Files, ONIX, ToC, Cover.
Do you support the Shibboleth authentication system?	Unfortunately, we do not support Shibboleth system.
Do you permit customers to get an off-campus access (ex. EZProxy)?	An off-campus access is allowed for customers, if not misused.
Do you use DRM (Digital Rights Management)?	All our data is DRM free.
How can one get a remote access?	Customers can get the remote access through their user name and password.
Are there any restrictions for simultaneous access?	There are no restrictions for simultaneous access.